I strongly support VRS CAll BACK beacause I don't wait too long or catch this service. I prefer them to call back when they are avaiable to service me. If there are plenty of VRS Service in USA, then it would be fine. Right now there are lack of this service to be needed by many customers. Those services are so wonderful. Wait a few years till we can meet the numbers of service, you may stop VRS CALL BACK. Make sense?

Sincerely, Dennis Bacon